

## IE Online Document Ordering and Alerting Service

IE Online<sup>SM</sup> is the quick and easy document ordering and alerting service that links all your document delivery needs and sources together in one place. You can browse and search our table of contents (TOC) collection of more than 17,000 journal titles, link to full-text resources, and place document delivery orders. You can also place orders via a blank order form, and link in from other third party databases.

### Searching

Search by journal title, article title, author name, and more. If you would like to see a sample of the journal titles we cover, you can browse [www.ieonline.com](http://www.ieonline.com) as a guest, or you can get our full titles list by contacting Service Quality at [service@ieonline.com](mailto:service@ieonline.com).

### Alerting

Save time with IE Online's electronic alerting service. You will be notified by email when new issues of your selected periodicals arrive, with the tables of contents sent directly to your email, personal IE Web account, or both. Saved search alerting is also available.

#### Tip

- IE Online can work without tables of contents alerting as a fully featured article ordering system. Manage your users' orders, report on their activity and provide a central place for all your document delivery needs.

### Ordering

You may order paper or electronic documents simply by clicking on the citations. Electronic full-text delivery is available for most publications. You can also link to full-text resources within IE Online for many of the listed titles. Please contact us for more details about our document delivery services and how they work with IE Online.

### Customizing

When you load your serials list into IE Online's custom database, we can add your logo, links, and custom text to maintain your library's branding. Custom options for sign-up pages, data capture, and feature display are also available.

### Redirect Service

The IE Online system lets you redirect article requests back to your library, route them through a number of libraries in your system, or route them to a third party in addition to sending them to Information Express for document delivery. The Redirect Service maximizes the use of your own subscriptions while providing fast and efficient service to your patrons and end users. To help reduce the cost of document delivery, volume discounts are applied to your redirect usage.



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## Full-text Linking

IE Online can provide full-text links to the titles you subscribe to either via DOIs, or by linking to your own link resolver, or both. Links appear on the Web site and in email TOCs.

## Gateways

Search other third-party databases, like PubMed, Ovid, SciFinder, and others, and submit your document orders to IE Online with a click-through link. IE Online processes your order, provides a confirmation number, and retains the order details for reporting and status updates.

## Reprints

Information Express makes reprints easy. We can fill requests for hundreds or thousands of copies of publisher-quality hardcopy reprints or e-prints and make them available to you at deeply discounted rates.

Contact us at [permissions@ieonline.com](mailto:permissions@ieonline.com) to request a quote. Receiving pricing information for bulk reprints can take anywhere from 2 - 45 business days, depending upon the publisher.

### Tip

- Call us for a free 60-day trial. The best way to learn about IE Online is to use it. We can set up a custom site for you and provide all of the materials you need to promote to your users. Contact our sales department [sales@ieonline.com](mailto:sales@ieonline.com) for more information.

### Tip

- Before we can place a reprints order, we need:
- Explicit permission to release the requester name.
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